

BYU Alterations Policies

- Customers will have to pay for any alteration redo on articles of clothing that were not tried on & fitted in our department at drop-off (even if all other policies are met).
- All redo's brought in after 30 days of the order's listed due date must be paid for by the customer.
- Customers may only have 1 free redo per alteration.
- For clothing that is being fitted shorter/tighter, customers must specify if they would like to try on the altered clothing before having the excess fabric on the seams removed (which is permanent).
 - We will not be held responsible if the customer does not specify and the article clothing is too tight/short and cannot be let out further.
 - Due date would be subject to change
 - Please ask the host or supervisor for more information on how this would work.
- Due Dates may be at our discretion when multiple items are dropped off in the same visit.
- Listed due dates on your order is an estimated due date. Although we will work to complete it by the listed date, the order could be completed sooner or slightly later than the listed date.